

TERMS AND CONDITIONS

Booking and Cancellation Policy:

By booking an appointment with TeignReflexology, direct or through Setmore, you are agreeing to my terms and conditions, including my 48hr Cancellation Notice Policy.

I know that you will appreciate my time is my business, and late cancellations and no-show's really do adversely affect my income. To avoid this, payment is required on booking to secure an appointment.

In booking an appointment you acknowledge that I do not offer refunds. Whilst I will do my best to reschedule appointments, I draw your attention to my 48hr cancellation notice. If sufficient notice is not given you will lose the treatment fee, certainly within the 24hrs before the appointment. I do however acknowledge that there may be instances beyond our control, and these may be considered on a case by case basis.

Covid-19 symptoms:

As I do a Risk Assessment the day before the appointment I should be made aware of any possible covid symptoms and may reschedule as appropriate. If between the risk assessment and your appointment you experience symptoms of Covid-19 or you have been told to self-isolate within this 24hr period, please inform me immediately on 07789198365 to avoid losing your treatment fee.

If for any reason I need to cancel, I will give as much notice as possible and re-schedule.

Privacy Policy:

My Privacy Policy is available on my website: www.teignreflexology.co.uk

Your Personal Information:

Data comes into my business through: Email, Text, Website, Facebook, Instagram, Setmore, Phone and face to face Consultations. All efforts are made to ensure information is kept safe and secure, with procedures in place to protect against loss, misuse, alteration or theft.

Gift Vouchers:

Gift vouchers are non-refundable and cannot be exchanged for cash. They have an issue number and a six month expiry date, which may be extended on account of covid restrictions.

Communicating with you

Once you have booked an appointment I will send an email with policies, procedures and my full address.